

Accessibility Statement for <https://solishealth.ca>

This is an accessibility statement from *Solis Integrative Health Centre*

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. www.solishealth.ca is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Limitations and alternatives

Despite our best efforts to ensure accessibility of www.solishealth.ca, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for www.solishealth.ca :

1. **Comments from users:** Uploaded images may not have text alternatives because we cannot ensure the quality of contributions. We monitor user comments and typically repair issues within 2 business days.
2. **What to do in the meantime** - Please contact by email at reception@solishealth.ca or phone 778-774-7442

Additional accessibility considerations:

Although our goal is WCAG 2.1 Level AA conformance, we have also applied some Level AAA Success Criteria: Images of text are only used for decorative purposes. Re-authentication after a session expires does not cause loss of data.

FEEDBACK OPTIONS:

Phone: 1-778-774-7442

Email: reception@solishealth.ca

Other contact options: on social media; Facebook: Solis Integrative Health Centre

Visitor & Postal Address: 823 Baker Street, Nelson, BC V1L 4J8

Typical duration for response: 2 business days

Organizational measures for accessibility: Include accessibility through our internal policies.

TECHNICAL INFORMATION:

Compatibility with user environment:

The technology is supported natively in widely-distributed user agents that are also accessibility supported (such as HTML and CSS)

Technologies used: HTML

Assessment approach: self evaluation - the content was evaluated by our organization

Approval and complaints process: We aim to respond to accessibility feedback within 2 business days, and to propose a solution within 10 business days.

Formal approval of this accessibility statement

This Accessibility Statement is approved by:
Solis Integrative Health Centre
Clinic Owner & Office Manager

Date of publication

This statement was created on 5 September 2022 using the [W3C Accessibility Statement Generator Tool](#).